# Financial Assistance Summary Effective: 6/1/2021

Brodstone Memorial Hospital ("Brodstone") is committed to providing financial assistance to persons who have health care needs and are uninsured, underinsured, ineligible for a government program, or otherwise unable to pay, for medically necessary care based on their individual financial situation. We encourage patients to apply for financial assistance if they believe that they are unable to pay all or part of their hospital bill. The following is a summary of our hospital financial assistance policy.

### Eligibility Requirements for Financial Assistance

- Uninsured or underinsured
- Ineligible for any government health care benefit program
- Demonstrate financial need
- Cooperate with Brodstone's policies and procedures
- Supply all required information to process the application

## Healthcare Services Eligible for Financial Assistance

- Emergency medical services provided in an emergency room setting;
- Services for a condition which, if not promptly treated, would lead to an adverse change in the health status of an individual;
- Non-elective services provided in response to life-threatening circumstances in a non-emergency room setting;
- Medically necessary services, evaluated on a case-by-case basis at Brodstone's discretion.

### Assistance Offered under the Financial Assistance Policy

- The level of assistance that Brodstone provides to patients is based on federal poverty levels (FPL). Patient's family income and assets that are at or below 100% of the FPL are eligible to receive free care. Family income and assets that are at or below 200% of the FPL are eligible to receive discounted care based upon a sliding fee scale.
- A patient eligible for financial assistance may not be charged more than Amounts Generally Billed ("AGB") by Brodstone for emergency and medically necessary care.

### Applying for Financial Assistance

- Complete the Financial Assistance Application form. You may obtain a copy of the financial assistance policy, and financial assistance application form, through the mail by calling the Hospital Business Office or Social Services at the numbers listed below, or on our website at <u>https://www.brodstonehospital.org/patients-</u> <u>and-visitors/finance-services/financial-assistance-policy.html</u>.
- Attach supporting documents, listed on the application, to prove your income.
- The completed application can be mailed to the hospital or dropped off at the Hospital Business Office at 520 East 10<sup>th</sup> Street, Superior, NE 68978. Our mailing address is

Brodstone Memorial Hospital 520 E 10<sup>th</sup> St Superior, NE 68978

#### Need help or have questions?

If you have questions about financial assistance or need assistance with applying for financial assistance, please stop by our business office at 520 East 10<sup>th</sup> Street, Superior, NE 68978 or call one of the following individuals:

- Financial Counselor, 402-207-1539 or fcounselor@brodstone.org
- Brodstone Social Services, 402-789-3281 or agarver@brodstone.org

The following Nonprofit Organizations or Government Agencies may also be a source of assistance for completing financial assistance application forms:

• Community Services Coordinator

Ashley Roesti 145 East 4<sup>th</sup> Street Superior, NE 68978 402-879-3715

• Nuckolls County Senior Services

447 N Central Superior, NE 68978 402-879-4679

Last Reviewed 6/1/2021